



Stillwater Building Center Installation Services Warranty

Thank you for choosing Stillwater Building Center, Inc. to install your recent purchase! We are proud to bring you products and services of the highest quality and value, and we also stand behind the products that we sell, which is why we offer quick responsive service and a comprehensive warranty.

Warranty Description:

Stillwater Building Center, Inc. ("SBC") guarantees to the original consumer purchaser that products installed in a single family home or a multi-family home unit by SBC will be free of defective workmanship for 1 year from the original installation date, excluding things such as gaps, operational issues, and alignment issues which shall be covered for 30 days. If the determination has been made that the defect or concern is attributable to our workmanship, SBC will, at its discretion, (1) repair the defective product, (2) replace the defective materials/products or (3) refund your purchase price. This warranty, including the terms, conditions, limitations, exceptions and exclusions, and receipt showing the date of purchase, constitute the entire agreement.

Terms of Coverage:

The term of this warranty begins immediately following the expiration of the manufacturer's labor warranty, and remains in effect for a period of 1 year from the Date of Installation. Our obligations under this warranty will be considered fulfilled if we provide you with a replacement product, a refund of your original purchase price, including taxes, as indicated on your sales receipt, or if notification of defect is not received by SBC within 1 year of the Date of Installation.

Who is covered:

This warranty extends only to the original purchaser/homeowner of the installed product(s) from SBC. The Warranty starts on the date of product installation in the home and remains effective as long as the original purchaser owns the home for up to 1 year. This Warranty is *non-transferable*. Written request of service is required to be received by SBC prior to the end of this Warranty.

What's not covered:

(1) Incidental, Consequential, or Secondary Damages, including but not limited to: any delay in rendering service under this warranty; loss of use during the execution of this warranty; loss of business; loss of profits; loss of data; and down-time and charges for time and effort; (2) Any and all conditions that existed prior to the product installation; (3) Damage from abuse, misuse, modification, or alterations, including but not limited to: finishes not applied by SBC; Security Alarm installations; and tints or films on windows/doors; (4) Any third party actions (theft, vandalism, fire, etc.) (5) Loss or damage due to acts of God, or natural elements (fire, tornado, hail, wind, etc.); Acts of War, Riot, or other Civil Commotion; (6) Damages covered by any other warranty or service agreement; (7) Damages caused by unauthorized repair personnel; (8) Normal wear & tear; Natural weathering of wooden/wood clad finishes; Building Movements and/or Settlements; Condensation, or damage due to condensation; (9) Failure to follow manufacturer's suggested preventative maintenance, or improper preventative maintenance.

Replacement Products:

If it is deemed necessary by SBC to provide a replacement product, we may replace your product with a new, remanufactured, or a product of like kind and quality. From time to time, a product may be discontinued, if a replacement is deemed necessary in this situation, a product of like kind and quality will be provided.

Limit of Liability:

For any single claim, the limit of liability under this Warranty is the least of the cost of (1) authorized repairs, (2) removal/installation of a replacement product of similar quality, or (3) the price of the product and installation (including all taxes). The total liability under this Warranty is the purchase price you paid for the product and installation of the product, including sales tax, as indicated on your sales receipt. SBC will not be liable for any damages in excess of the total purchase price.

Stillwater Building Center, Inc. reserves the right to inspect any and all defects in the field. Field visitation(s) may result in service charges for non-warranty site surveys.

Please see manufacturer's warranty, finishing, care, and maintenance for specific product coverage.

To obtain service under this warranty all requests must be submitted in writing to the following address:

Stillwater Building Center
Installation Coordinator
4521 S. Perkins Rd.
Stillwater, OK 74074

Please keep contracts, invoices, and change orders for your records as they will be necessary to claim service.